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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

July 13, 2018

Provider Type(s): 39

Attention Behavior Analysis Service Providers—July 20th deadline

In accordance with Florida Medicaid Authorization Requirements Policy, eQHealth Solutions may request additional information in order to determine medical necessity. (See the Florida Medicaid Authorization Requirements Policy for more information.)

When the medical necessity of services cannot be determined because of insufficient information, eQHealth notifies providers by requesting additional clinical information via eQSuites. Providers have two business days to respond to the information request. If the information is not received within two business days, the review will be denied for insufficient information.

If you submitted a request for prior authorization of behavior analysis services in May or June 2018 and received a request from eQHealth for additional information and have not responded, please supply this information by **July 20, 2018**. If you do not respond by that date, eQHealth will deny services due to insufficient information.

Effective immediately, if the provider does not respond to a request for additional information within two business days, the service will be denied.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | CALL 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).