Submitting a Behavior Analysis Telemedicine Request during COVID19 Public Health Emergency

Updated April 14, 2020

April 3, 2020 AHCA Provider Alert with policy details can be accessed [here](#).

Note: The instructions below apply to requests sent on or after April 15, 2020. Requests sent before April 15, 2020 do not have to be resubmitted.

BA Providers may request an administrative authorization for Telemedicine Caregiver Training; the codes are H2012BAGT and H2019BAGT. This authorization does not impact existing authorizations for direct BA services. To submit your telemedicine request, follow these steps for each existing prior authorization that needs to be updated:

**Step 1.** Log into eQSuite and start an Admission request for the recipient. These requests can be backdated to March 19, 2020. Answer the questions shown below on the Start Tab.

![Question 1](#)

**Important:** If you are submitting a request that is not for Telemedicine Caregiver Training, answer the question shown below as NO.

When a NO answer is input to the question below a response is not needed for the specific scenarios listed below the question.

![Question 2](#)
Step 2 On the DX Codes/Items Screen, make sure that you select the GT Modifier in the Mod2 data field as shown in the example below. You may request up to 2 hours per day (8 units of caregiver training services). The request cannot be for more than 90 calendar days. eQHealth will modify any request over 90 calendar days.

Step 3 Skip the Clinical Info Tab; no responses are needed. There is no clinical review.

Step 4 On the Summary Tab, click Submit for Review and ignore the system prompt to attach clinical information. Do not attach anything to the request.

If you have question or problems submit an eQSuite help request or call eQHealth Solutions customer service at 855-444-3747 or email us at pr@eqhs.com.