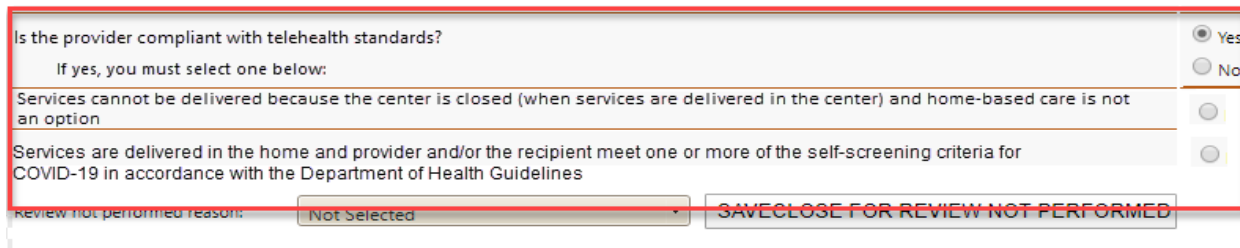


## Submitting a Behavior Analysis Telehealth Request during COVID19 Public Health Emergency

March 18, 2020 AHCA Provider Alert with policy details can be accessed [here](#).

BA Providers may request an administrative request for Telehealth Services. The Telehealth Services codes are H2012BAGT and H2019BAGT. This simplified request is for administrative purposes so providers can continue to bill and receive reimbursement through existing processes. This request is used in conjunction with an existing prior authorization to ensure accuracy in billing and reimbursement. To submit your telemedicine request, follow these steps for each existing prior authorization that needs to be updated:

**Step 1.** Log into eQSuite and start an Admission request for the recipient. These requests can be backdated to March 19, 2020. Answer the questions on the Start Tab. **It is important that you answer the new questions highlighted in the box below.**



Is the provider compliant with telehealth standards?  Yes  No

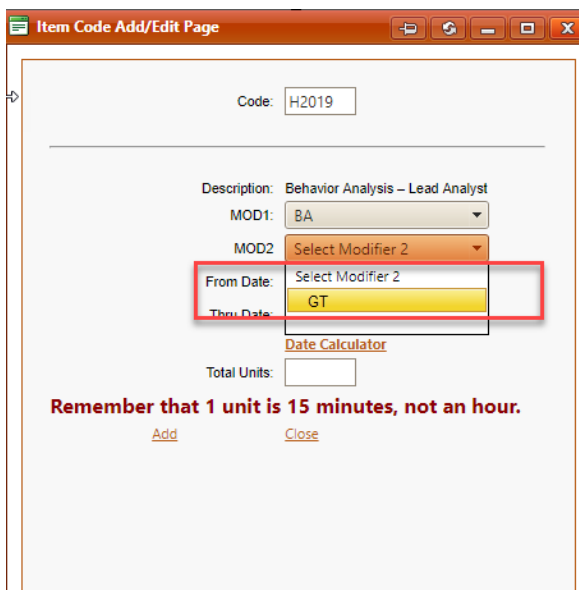
If yes, you must select one below:

Services cannot be delivered because the center is closed (when services are delivered in the center) and home-based care is not an option

Services are delivered in the home and provider and/or the recipient meet one or more of the self-screening criteria for COVID-19 in accordance with the Department of Health Guidelines

Review not performed reason:

**Step 2** On the DX Codes/Items Screen make sure that you select the GT Modifier in the Mod2 data field as shown in the example below. You may request up to 2 hours per day (8 units of caregiver training services). The request cannot be for more than 90 calendar days. eQHealth will modify any request over 90 calendar days.



Item Code Add/Edit Page

Code:

---

Description: Behavior Analysis – Lead Analyst

MOD1:

MOD2:

From Date:

Thru Date:

Date Calculator

Total Units:

**Remember that 1 unit is 15 minutes, not an hour.**

[Add](#) [Close](#)

**Step 3** Skip the Clinical Info Tab, no responses are needed. There is no a clinical review.

**Step 4** On Summary Tab, click Submit for Review and ignore the system prompt to attach clinical information. Do not attach anything to the request.

If you have question or problems submit an eQSuite help request or call eQHealth Solutions customer service at 855-444-3747 or email us at [pr@eqhs.com](mailto:pr@eqhs.com).