Submitting a Request for Administrative COVID19 Authorizations

June 29, 2020

The AHCA Provider Alert archive with policy details can be accessed here.

As per June 12, 2020, Provider Alert, AHCA reinstated prior authorization requirements for the following Florida Medicaid services that were waived in response to COVID19.

- Hospital services (including long-term care hospitals)
- Nursing facility services
- Physician services
- Advanced practice registered nursing services
- Physician assistant services
- Home health services
- Ambulance transportation
- Durable medical equipment and supplies.

This change is effective for dates of service on or after June 19, 2020 when prior authorization is required for service.

In instances when care started prior to June 19, 2020 and extends on or after June 19, 2020; an administrative authorization can be issued by eQHealth Solutions **until the next continued stay prior authorization request.**

Provider instructions for submitting requests within eQSuite

1. On the Start Screen, for an initial PA number, select an Admission request. For continuation of existing PA numbers received prior to June 19, 2020, select a Continued Stay request.

2. On the DX Codes/Items Screen, input June 19, 2020 as the From Date; the Thru date would be the last date of the certification period.

3. On the Summary Screen, type **COVID19 PA,** in the data box.

Additional Information

If you have question or problems submit an eQSuite help request or call eQHealth Solutions customer service at 855-444-3747 or email us at [pr@eqhs.com.](mailto:pr@eqhs.com)